



# Disaster Unemployment Assistance (DUA)



## Employer Helpful Hints

### What is Disaster Unemployment Assistance?

DUA is a federal program that provides temporary payments to people who are unemployed as a direct result of a federally declared major disaster.

**Employers are NOT charged for unemployment insurance benefits paid as a direct result of a declared disaster.**

The Division of Employment Security (DES) processes disaster-related claims to get unemployment funds to people quickly.

### Ways to help DES quickly process unemployment claims:

- If able, please respond to the Employer Request for Separation Information. Claims are still processed if you are unable to respond. You can protest at a later date.
- Know that DES may need more information. We will either call or email you for details.
- Monitor your business communications to the extent possible for information from DES about unemployment claims filed against your account.
- Review your Potential Benefit Charges through your NCSUITS account, online at [des.nc.gov](http://des.nc.gov).

### Help prevent fraud and abuse!

#### Alert DES if any of the following has occurred:

- Employees are paid for any lost wages.
- An employee has failed to return to work.
- An employee returns to work, but you believe they continue to file for benefits.

### Self-Employed, Farmers and Commercial Fishermen

If you live in or get most of your income from areas affected by the disaster, you may qualify for disaster-related benefits. If you apply, you will need to provide proof of employment and income within 21 days of filing your claim. DES will work with people who cannot provide all documentation to ensure that their unemployment benefits are not delayed.

