



**North Carolina Department of Commerce
Division of Employment Security
Unemployment Insurance**



March 11, 2019

Susan Doe
888 N. 10th Street
Raleigh, NC 27611

As a result of verification with the Social Security Administration (SSA), it was found that their records did not match with the information you provided when filing your claim for unemployment insurance benefits. The following item(s) did not match:

- Social Security Number not on file with SSA
- Social Security Number verified but SSA records indicate individual is deceased
- Birth date does not match SSA records
- Surname does not match SSA records
- Gender does not match SSA records

In order to process your unemployment insurance claim, we must verify your Social Security information. You must submit a copy of your original Social Security Card AND valid Identification card (driver's license, state issued identification card and/or alien registration card) **within 10 days** of the date on this letter.

Failure to supply the requested information by the due date will result in a conclusion the SSA failure to match information is correct and disqualification from unemployment insurance benefits may result.

Please upload this form and information requested to your Claimant Self Service Portal at des.nc.gov Or

Mail or fax completed form to: Post Office Box 25903
Raleigh, NC 27611-5903
Fax Number 919.715.7642

Help us prevent UI Fraud
by responding accurately and timely
to requests for information